# Resources for Consultation and Referral

## For use with students of concern

### Emergency/Crisis

<table>
<thead>
<tr>
<th>When a student:</th>
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<tr>
<td>• Is a victim of an attack</td>
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<tr>
<td>• Appears to pose imminent danger to the safety of themselves or others</td>
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<tr>
<td>• Exhibits behavior that makes you feel unsafe</td>
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**Emergency Response/Immediate Threat**

- **Department of Public Safety**
  - Oregon State Police
  - 541-737-7000 or 911

If needed, an officer will be dispatched to the scene and a threat assessment made. Additional responses will be based on the situation and may include a referral for medical and/or mental health assistance.

### Intervention

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<th>Personal Crisis/Community Distress</th>
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<td>• Personal tragedy or significant event that may impact a student’s ability to stay in school</td>
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<td>• When multiple issues impede student success</td>
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<td>• Concern about event that has negatively impacted community</td>
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#### For Non-Emergency Concerns & Consultation

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#### Bias Incidents

- **Bias Response Team (BRT)**
  - 541-737-1063
  - Open Mon - Fri 8 - 5
  - Snell 150
  - Report online: [beav.es/Z4i](beav.es/Z4i)

BRT will consult with faculty, staff and students to gather information, provide care referrals to impacted parties, assess the context and situation, and collaborate with partner offices to develop an appropriate response.

#### Safety of the OSU Community

- **Threat Assessment Team (TAT)**
  - 541-737-3010
  - Open Mon - Fri 8 - 5
  - Cascade Hall 200

TAT will consult with faculty/staff on how to manage the situation. If warranted, TAT will review the situation to ensure follow-up.

#### Mental Health

- **Counseling & Psychological Services (CAPS)**
  - 541-737-2131
  - Open Mon - Fri 8 - 5
  - Snell 500

CAPS will consult with faculty/staff on how to manage the situation. Urgent cases will be triaged immediately.

#### Conduct/Disruptive Behavior

- **Student Conduct & Community Standards (SCCS)**
  - 541-737-3656
  - Open Mon - Fri 8 - 5
  - Snell 150
  - Report online: [beav.es/Z4w](beav.es/Z4w)

SCCS will consult with faculty/staff on how to manage the situation. If warranted, an incident report will be requested.

### Other/Not sure

- Consult with department, school, college
- Assistance with exploring options or resources
Guide to Working with Students in Distress

As faculty/staff you may come into contact with students who need your assistance. Being aware of signals of distress and sources of help can aid in handling these situations. You play an important role at Oregon State University in providing resources to support student success.

Resource Offices and Phone Numbers

**Academic Success Center**
Drop-in strategy & resource-referrals, Academic Coaching appointments, Supplemental Instruction, Coursework, Workshops, & Consultations.

541-737-2272

**Office of International Services**
Immigration/visa issues, travel, employment/internships, leave of absence, dependents. Expertise in cross-cultural communication.

541-737-3006

**ASOSU Office of Advocacy**
Assists students who experience conflict within the University, including conduct and cheating accusations, EOA investigations, graduate and international student issues.

541-737-9200

**INTO OSU**
Academic and personal support services for INTO OSU students.

541-737-2464

**ASOSU Legal Services**
Provides free, legal advice and representation to OSU students when they have a dispute that does not pertain to the university.

541-737-4165

**Military and Veteran Resources**
Assistance in making the transition from military life to OSU. Help with questions about VA Education Benefits and Military Tuition Assistance.

541-737-7662

**Counseling & Psychological Services**
Individual, couple, and group counseling for students. Consultation for OSU employees to support students with mental health concerns.

541-737-2131

**Ombuds Office**
Provides informal, impartial, independent conflict management services. This office is a confidential environment for sharing concerns and exploring options.

541-737-4537

**Office of Equal Opportunity & Access**
Receives reports of Bias incidents on campus. Responds to complaints of discrimination. Consults with OSU Employees who receive disclosure of sexual harassment, including dating/domestic violence and stalking.

541-737-3556

**Department of Public Safety**
Provides 24/7 emergency response, non-emergency consultation, and recommendations for safety planning.

541-737-7000 (Emergency) 541-737-3010 (Non-Emergency)

**Disability Access Services**
Facilitates access to University programs and services for students with disabilities through accommodations, education and consultation with faculty to provide reasonable accommodations.

541-737-4098

**Office of the Registrar**
Help with faculty grading; Consultation on: Registration including adds/drops/withdrawals; Academic Standing; Certification of benefits for military-connected students; Degree conferral and graduation; Student privacy.

541-737-4331

**Family Resource Center**
Provides student parents free short term campus child care, child care assistance funds, individualized support and community resource referral.

541-737-8748

**Financial Aid**
Status of financial aid and credits to student accounts. Assists students in search for financial aid and scholarships.

541-737-9355

**Human Services Resource Center**
Supports students experiencing financial stress: emergency housing, food pantry, community referrals, SNAP assistance, textbook loans

541-737-2241

**Student Health Services**
Free consultation for primary care, psychiatry, and nutrition for fee-paying students.

541-737-3747

**Student Care**
Assists with resource referral and navigation of university processes and policies. Contact point for working with students of concern and students in crisis.

541-737-4906

**Survivor Advocacy & Resource Center**
Provides safe and confidential support to all OSU community members impacted by different forms of violence.

541-737-2030

**University Housing & Dining Services**
Housing assignments, residential life, roommate concerns, and dining information for students interested in or currently living on campus.

541-737-9030

**Employee Assistance Program**
For faculty and staff 1-800-433-2320

This publication will be made in accessible format upon request to the Office of Student Life at 541-737-8748 or email at deanofstudents@oregonstate.edu