

# Resources for Consultation and Referral

For use with students of concern

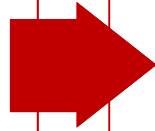


## Emergency Response/Immediate Threat

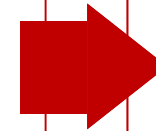
### Emergency/Crisis

When a student:

- Is a victim of an attack
- Appears to pose imminent danger to the safety of themselves or others
- Exhibits behavior that makes you feel unsafe



**Department of Public Safety  
Oregon State Police  
541-737-7000 or 911**



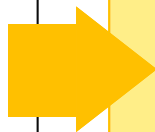
### Intervention

If needed, an officer will be dispatched to the scene and a threat assessment made. Additional responses will be based on the situation and may include a referral for medical and/or mental health assistance.

## For Non-Emergency Concerns & Consultation

### Personal Crisis/Community Distress

- Personal tragedy or significant event that may impact a student's ability to stay in school
- When multiple issues impede student success
- Concern about event that has negatively impacted community



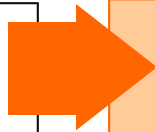
**Student Care Team (SCT)  
541-737-8748  
Open Mon - Fri 8 - 5  
Snell 150  
Report online: [beav.es/Z4U](http://beav.es/Z4U)**



SCT will consult with faculty/staff on how to manage the situation and provide students with process navigation, referrals to campus or community resources, and individual case management.

### Bias Incidents

- Bias incidents occurring in learning, working, or living environments, on or off campus
- Concerns about bias and climate negatively impacting students and employees



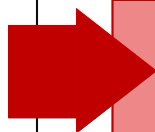
**Bias Response Team (BRT)  
541-737-1063  
Open Mon - Fri 8 - 5  
Report online: [beav.es/Z4i](http://beav.es/Z4i)**



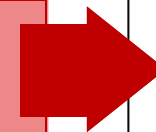
BRT will consult with faculty, staff and students to gather information, provide care referrals to impacted parties, assess the context and situation, and collaborate with partner offices to develop an appropriate response.

### Safety of the OSU Community

- Questions about issues related to workplace/academic safety and incident response
- Concerns about potential threats posed by students, faculty, staff, or campus visitors



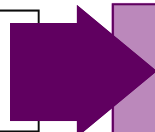
**Threat Assessment Team (TAT)  
541-737-3010  
Open Mon - Fri 8 - 5  
Cascade Hall 200**



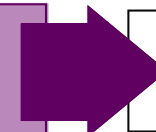
TAT will consult with faculty/staff on how to manage the situation. If warranted, TAT will review the situation to ensure follow-up.

### Mental Health

- Severe anxiety, depression, or other disclosed mental health concerns
- Suicidal thoughts or emotional disturbances



**Counseling & Psychological Services (CAPS)  
541-737-2131  
Open Mon - Fri 8 - 5  
Snell 500**



CAPS will consult with faculty/staff on how to manage the situation. Urgent cases will be triaged immediately.

### Conduct/Disruptive Behavior

- Observed behavior that violates the student code of conduct.
- Disruptive in class, a residence hall, or any other on or off campus location



**Student Conduct & Community Standards (SCCS)  
541-737-3656  
Open Mon - Fri 8 - 5  
Snell 150  
Report online: [beav.es/Z4w](http://beav.es/Z4w)**



SCCS will consult with faculty/staff on how to manage the situation. If warranted, an incident report will be requested.

### Other/Not sure



Consult with department, school, college



Assistance with exploring options or resources

# Guide to Working with Students in Distress

As faculty/staff you may come into contact with students who need your assistance. Being aware of signals of distress and sources of help can aid in handling these situations. You play an important role at Oregon State University in providing resources to support student success.

## Resource Offices and Phone Numbers

### Academic Success Center

Drop-in strategy & resource-referrals, Academic Coaching appointments, Supplemental Instruction, Coursework, Workshops, & Consultations.

### ASOSU Office of Advocacy

Assists students who experience conflict within the University, including conduct and cheating accusations, EOA investigations, graduate and international student issues.

### ASOSU Legal Services

Provides free, legal advice and representation to OSU students when they have a dispute that does not pertain to the university.

### Counseling & Psychological Services

Individual, couple, and group counseling for students. Consultation for OSU employees to support students with mental health concerns.

### Department of Public Safety

Provides 24/7 emergency response, non-emergency consultation, and recommendations for safety planning.

### Disability Access Services

Facilitates access to University programs and services for students with disabilities through accommodations, education and consultation with faculty to provide reasonable accommodations.

### Family Resource Center

Provides student parents free short term campus child care, child care assistance funds, individualized support and community resource referral.

### Financial Aid

Status of financial aid and credits to student accounts. Assists students in search for financial aid and scholarships.

### Human Services Resource Center

Supports students experiencing financial stress: emergency housing, food pantry, community referrals, SNAP assistance, textbook loans

### Diversity & Cultural Engagement

Community specific consultation and support for underrepresented students.

541-737-2272

### Office of International Services

Immigration/visa issues, travel, employment/internships, leave of absence, dependents. Expertise in cross-cultural communication.

541-737-3006

541-737-9200

### INTO OSU

Academic and personal support services for INTO OSU students.

541-737-2464

541-737-4165

### Military and Veteran Resources

Assistance in making the transition from military life to OSU. Help with questions about VA Education Benefits and Military Tuition Assistance.

541-737-7662

541-737-2131

### Ombuds Office

Provides informal, impartial, independent conflict management services. This office is a confidential environment for sharing concerns and exploring options.

541-737-4537

*Emergency*  
541-737-7000  
*Non-Emergency*  
541-737-3010

### Office of Equal Opportunity & Access

Receives reports of Bias incidents on campus. Responds to complaints of discrimination. Consults with OSU Employees who receive disclosure of sexual harassment, including dating/domestic violence and stalking.

541-737-3556

541-737-4098

### Office of the Registrar

Help with faculty grading; Consultation on: Registration including adds/drops/withdrawals; Academic Standing; Certification of benefits for military-connected students; Degree conferral and graduation; Student privacy.

541-737-4331

541-737-4906

### Student Care

Assists with resource referral and navigation of university processes and policies. Contact point for working with students of concern and students in crisis.

541-737-8748

541-737-2241

### Student Health Services

Free consultation for primary care, psychiatry, and nutrition for fee-paying students.

541-737-9355

541-737-3747

### Survivor Advocacy & Resource Center

Provides safe and confidential support to all OSU community members impacted by different forms of violence.

541-737-2030

541-737-9030

### University Housing & Dining Services

Housing assignments, residential life, roommate concerns, and dining information for students interested in or currently living on campus.

541-737-4771

### Employee Assistance Program

For faculty and staff 1-800-433-2320